

Business Use-Case Essentials

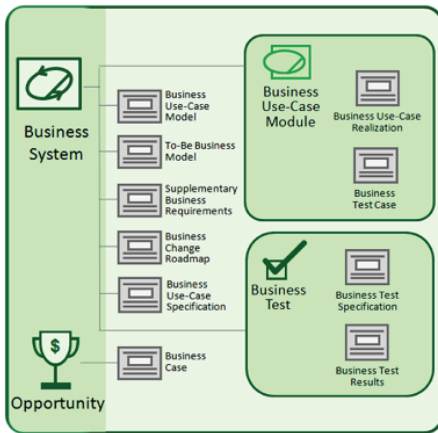
An agile approach to business change that allows businesses to understand and adapt their processes, and align their IT solutions with business needs

Use this practice to capture and, where necessary, redefine business processes to enable the production of more effective software solutions and increase the value that they deliver.

This practice allows teams to:

- Understand how the business works.
- Understand how the business can be changed to meet the underlying business needs.
- Align IT solution requirements with business needs.
- Maximize the benefits generated by introducing automated solutions.
- Understand the impact of proposed solutions upon the business.
- Increase the business benefit realized from software development projects.

Things to Produce

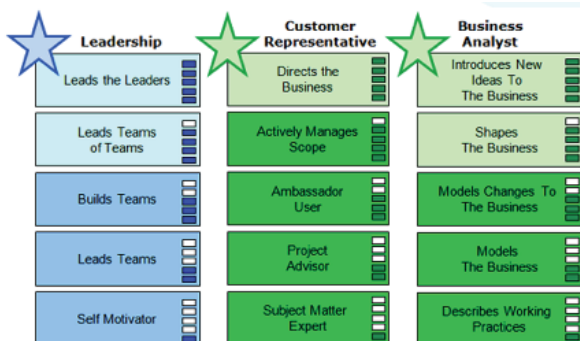


This practice involves the production of a number of business modeling and business change artifacts:

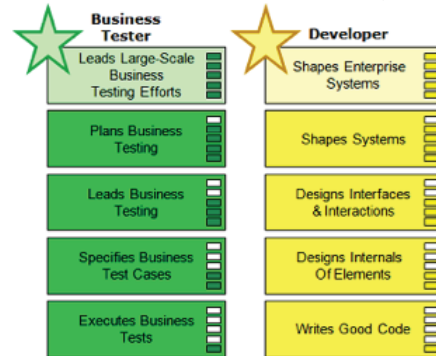
- A use-case based specification of the business requirements, scenarios and test cases.
- Realizations of the business use cases to shape the new business and identify appropriate solutions and their requirements.
- A model of the business to understand its current implementation and how this will change.
- A roadmap for change and the business case for any solutions proposed.

Key Competencies

This practice requires the team to be skilled in leading, defining and verifying business changes.

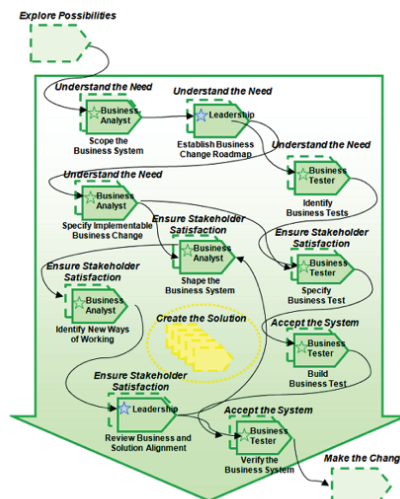


The most important competencies are the customer representative and the business analyst, as without these the wrong business solutions may be produced.



Things to Do

The practice starts by scoping the business system by finding a set of business actors and business use cases, and then use these to establish a business change roadmap.



It continues by shaping the system as a whole, identifying new ways of working by realizing the use cases, and putting the appropriate business tests in place. It concludes aligning the solutions produced to the new business and verifying their suitability and effectiveness.

Developed in conjunction with Fujitsu Services UK